

**Team Training Aviation Safety Patient Activation** Patient Experience Root Cause Analysis **Incident Management** Patient-Centered Care Workflow Optimization **Human-Centered Design** Performance Management Leadership and Governance Safety Management Systems Clinical Quality Improvement Threat and Error Management High Reliability Organization (HRO) Line Operations Safety Audit (LOSA)

#### FEDERAL PAST PERFORMANCE

U.S. Navy Medicine

U.S. Defense Health Agency

U.S. Military Health System

U.S. Office of Naval Research

U.S. Air Force Medical Service

U.S. Air Force Human Performance

U.S. Department of Veterans Affairs

U.S. Air Force Air Mobility Command

Centers for Medicare and Medicaid Services

## **CONTRACTING VEHICLES**

**CMS NOIIC** 

CMS RMADA 2.0

OASIS SB POOL 1

VHA - VECTOR GROUP I and GROUP III

### **NAICS CODES**

- 541513 541611 541612 541618
- 541690 541720 541990 611430

DUNS 602990348 CAGE CODE 5DCF3

# Using High-Reliability Principles from High-Risk Industries to Continuously Improve Critical Performance Outcomes

#### **COMPANY OVERVIEW**

Synensys is a trusted safety management and performance improvement partner to more than 500 high-risk organizations. The Synensys team consists of seasoned safety and quality professionals in medicine and aviation, with expertise in change management, human factors, systems strengthening, strategy, learning, gap analyses, and safety performance analytics.

# Safer Systems, Safer People, Safer Outcomes



#### **SOCIO-ECONOMIC STATUS**

Synensys is a Service-Disabled Veteran-Owned Small Business and is the only SDVOSB offering comprehensive LOSA services in Government contracting.



#### SYNENSYS CONTACT INFORMATION

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